

QUALITY, ENVIRONMENTAL AND CHAIN OF CUSTODY POLICY

GAMADecor is committed to document, implement and maintain a quality, environmental and chain of custody management system, as a result of its constant concern for achieving total customer satisfaction and for our environmental commitment. To this end, it assumes the following obligations and responsibilities, which will be reviewed for their continuous adaptation:

- To achieve the full satisfaction of our customers in terms of quality, service, innovation and design, aspiring to a leadership position that forces us to constantly improve our standards.
- To direct all our efforts in terms of product development, production processes, technological development, resource optimization, waste management, etc., in order to increase our business volume in a sustainable way. All improvement actions at any level have a commercial background or vision.
- Digitize production and administrative management processes to help visualize workflows, based on actual load and finite capacity. With the idea to balance production resources in order to meet our quality, service and environmental objectives.
- Maintain an investment policy that allows us to incorporate materials, equipment and facilities necessary at all times, to ensure our productivity, competitiveness and environmental commitment and, at the same time, strengthen the confidence of our customers.
- Implement and maintain a Chain of Custody for forest products by introducing, whenever possible, FSC-certified raw materials in the manufacture of our products and applying FSC values, thus contributing to responsible forest management based on the conservation of the ecological, economic and social functions of forests.
- Comply with the laws and regulations on quality and environment applicable to the bathroom furniture, kitchens, home, wardrobes and other voluntary items adopted by GAMADecor, as well as keeping up to date with any changes that may arise in this legislation.
- Establish appropriate communication channels to detect training, motivation and resource needs in all our sections and make our policy known to employees, suppliers and the general public.

Achieving these objectives is only possible with the commitment and awareness of each and every one of the components of our team.

Villarreal, February 25th, 2021

GAMA-DECOR, S.A.U.

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